



MGWS

SERVICE SYSTEM TECHNICIAN

The Service System Technician (SST) is a highly qualified technician from MGWS. He is designated to visit our customers frequently. The target is mainly to support our customer's personnel in all technical questions and to provide a continuous know-how transfer from MGWS to the customer.

- Highly qualified contact person on a technical level
- Saving of cost for additional inspections or for pre-inspections
- Small repairs, if possible, within the time frame of the stay
- Support for planning and conduct of necessary service work
- Continuous training of customer personnel
- A frequent delegation helps to increase and keep the performance of operating staff on a high level
- Maintain an open items list for services
- Active reporting between MGWS and customer
- Basis for a positive development of the presses' technical availability
- Duration approximately 2 days with 1 technician, Working time, traveling cost and daily expenses

1-800-323-1200

manrolandgossamericas.com

**MANROLAND GOSS WEB
SYSTEMS AMERICAS**

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